

Our Fundraising Promise



As members of the Institute of Fundraising, PECT works to [the Fundraisers Code of Conduct](#), and upholds, and promotes the [Fundraising Promise](#).

We are committed to high standards, and our promise to you is:

- We will ensure that anyone fundraising for PECT complies with the Codes, and the Promise
- We will make clear how you can donate to support the work of PECT, and provide a clear explanation of Gift Aid and how this makes your donation go further.
- We will do what we say we are going to do, be clear about how your donation will be used and answer all reasonable questions about our fundraising activities and costs
- We will ensure that your personal information is stored safely and legally, and is not shared with anyone else
- We will respect your rights, dignities and privacy, and will not put pressure on you to make a gift and if you do not want to give or wish to cease giving, we will respect your decision
- If you are unhappy with anything we've done whilst fundraising, you can contact us to make a complaint. We have a complaints procedure, a copy of which is available on request. If we cannot resolve your complaint, we accept the authority of the Fundraising Standards Board to make a final adjudication